to disruption of product movement. With the measures already initiated, the situation has since considerably improved. The supply position is being closely monitored by the Oil Industry with a view to ensuring regular LPG supplies to consumers.

Complaints Against Gas Agencies for Completing the Customers to Purchase Hot Plates

569. SHRI ANAND PRAKASH GAUTAM: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) what are the names of the Gas Agencies against whom complaints have been received for compelling the customers to purchase hot plates at the time of releasing of new connections from their agencies during the Calendar year 1988 in the Capital;

(b) whether Government have taken any action against these agencies; and

(c) if so, what are the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI BRAHM DUTT): (a) A statement is enclosed; (*See* below).

(b) and (c) Complaints received against LPG distributors about their pressurising new allottees of LPG connections to purchase gas stoves/burners from them are investigated and customers' grievances redressed. All distributors are required to prominently display a notice in their showrooms that it is not obligatory for a consumer to purchase stoves/burners from the distributor releasing the connection. Action against the erring distributors is taken in line with the Marketing Discipline Guidelines.

Statement

S.No.	Name of the LPG Agency
1.	M/s. Kwic
2.	M/s. Sona Ent.
3.	M/s. S&P Ent.
4.	M/s. Sondhi Ent.
5.	M/s. Ranvir Ent.
6.	M/s. O.P. Agency
7.	M/s. Zaildar Gas
8.	M/s. Veena Ent.
9.	M/s. Chandra Gas
10.	M/s. Jolly Gas
11.	M/s. Supreme Ent.
12.	M/s. Dixit Gas
13.	M/s. Sivanika Gas
14.	M/s. Supreme Ent.
15.	M/s. Arjun Ent.
16.	M/s. Keerti Ent.
17.	M/s. Sabharwal Gas
18.	M/s. K.S.B. Ent.
19.	M/s. J.J. Gas
20.	M/s. Arya Gas
21.	M/s. Jaspreet Gas
22.	M/s. Puneet Gas
23.	M/s. Rajhans Gas Service
24.	M/s. Shalimar Gas Service
25.	M/s. D.P. Thakore
26.	M/s. Evergreen Gas Serv.
27.	M/s. Rohini Ent.
28.	M/s. Jagan Ent.
29.	M/s. Devi Anupama Gas Serv.
30.	M/s. Sagar Ent.
31.	M/s. Joginder Ent.
32.	M/s. Sharma Gas Co.
33.	M/s. Vee Vee Ent.
34.	M/s. Jayant Ent.
35.	M/s. Veer Jyoti Ent.
36.	M/s. Perl Gas Service
37.	M/s. Aftab Ent.
38.	M/s. Poonam Gas Service
39.	M/s. Nandi Gas Service
40.	M/s. Gandhi Nagar Gas Service
41.	M/s. Shakti Traders
42.	M/s. Trehan Sons
43.	M/s. Nvyug Agencies
44.	M/s. Kamal Gas
45.	M/s. Delhi Gas Service
46.	M/s. Kamakhya Enterprises
47.	M/s. Ganga Ent.
48.	M/s. Smriti Gas Service
49.	M/s. South Delhi Agency
50.	M/s. Shivtej Ent.
51.	M/s. Pashchim Gas Service
52.	M/s. Anand Stores

S.No.	Name of the LPG Agency
53.	M/s. Friend Gas Service
54.	M/s. Lucky Gas Service
55.	M/s. Santoshi Gas Service
56.	M/s. Sikhil Gas Service
57.	M/s. Bharat Gas Service
58.	M/s. Ruchika Gas Service
59.	M/s. Satish & Co.
60.	M/s. Raja Gas Service
61.	M/s. United Agencies
62.	M/s. Rohit Gas Agencies
63.	M/s. Chanakya & Siddhartha Gas Company
64.	M/s. Prinyanka Gas Service
65.	M/s Pankaj Gas Service
66.	M/s. Sunny Gas Service

Surprise Checking of the Filled LPG Cylinders

570. SHRI ANAND PRAKASH GAUTAM. Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) the number of complaints received either orally or in black and white by Government regarding the supply of shortfilled or underweighed cylinders by the gas agencies during the months of November and December, 1988 and during January, 1989 in the capital;

(b) what action Government have taken on these complaints;

(c) whether Government have conducted any raids at the godowns of any of these agencies in this connection;

(d) if so, what are the details thereof; and

(e) if the answer to part (c) above be in the negative, whether Government propose to undertaken surprise checking of the gas cylinders at the godowns of the gas agencies?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI BRAHM DUTT): (a) During the last 3 months, 12 complaints were received regarding underfilled cylinders in the Union Territory of Delhi.

(b) All such complaints are investigated promptly by the Oil Marketing Companies and, if established, the underfilled cylinders are replaced free of cost.

(c) to (e) Routine, surprise and joint inspections are carried out by oil industry teams, of all LPG and showrooms.

Action by Grievances Cells Against the Gas Dealers Agencies

571. SHRI ANAND PRAKASH GAUTAM: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether it is a fact that Government have set up a high level grievances cell, to check the malpractices being adopted by the Gas Agencies in the capital;

(b) if so, what are the details thereof; and

(c) whether this Cell has taken any action against the Agencies found adopting malpractices in the Capital during the last three years, yearwise?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI BRAHM DUTT): (a) to (c) No Sir. However, all complaints received by the oil companies against LPG distributors are investigated promptly, wherever necessary, and appropriate action, varying from warning letters to even termination of distributorships in some cases, is taken against the erring LPG distributors, in accordance with the Marketing Discipline Guidelines.

Action Against LPG Dealers for Selling the LPG Cylinders in Black Market

572. SHRI ANAND PRAKASH GAUTAM: Will the Minister of PET-